

Jimmy McNatt



+1 (717) 961-6499

jmcnatt@live.com

<http://jmcnatt.net>

Experience

Systems Administrator

Rochester Institute of Technology (2013 – Present)

- Deployed multi-platform computing labs to support the education of students in information technology, application development, and human-computer interaction.
- Built and utilized virtual computing infrastructure to support curriculum, research, and administrative needs.
- Managed university-wide and laboratory network space, network devices, and physical network infrastructure.
- Streamlined IT operations across multiple departments within the college.
- Lead a team of student employees supporting labs and curriculum.
- Provided excellent support to faculty, staff, and students by solving problems, facilitating open communication, and architecting new solutions to improve operations.

Windows System Administrator

Wegmans Food Markets, Inc. – Co-op (2012 – 2013)

- Maintained and created users, groups, computers, and group policies in Microsoft Active Directory.
- Managed a distributed multi-site Microsoft Exchange environment.
- Developed a library of automation scripts in PowerShell to reduce time spent completing recurring tasks.
- Worked on virtualization infrastructure utilizing VMware vSphere and Microsoft Hyper-V.
- Collaborated with team members to produce technical documentation.

User Support Technician

Harrisburg Area Community College (2009 – 2010)

- Performed network and server maintenance for various departments.
- Answered tickets and interacted with faculty and staff to solve problems.
- Managed laboratory facilities and provided support for hardware and software.

Education

Rochester Institute of Technology - In Progress

Master of Science, Networking & Systems Administration

Rochester Institute of Technology - 2013

Bachelor of Science, Applied Networking & Systems Administration

Harrisburg Area Community College - 2010

Associate in Applied Science, Computer Network Technology

Skills

Technical

Systems Engineering

Task Automation

Active Directory

PowerShell

Ceph

VMware vSphere

Network Design

Platforms

Windows

Windows Server

OS X / macOS

Red Hat Enterprise

Linux

Cisco IOS

Languages

PowerShell

Perl

Bash

Java

HTML / CSS

Professional

Problem Solving

Resource
Management

Decision Making

Task Management

Technical Writing

Public Speaking